

LEGAL NOTICE / TERMS OF USE

(Safelora – www.safelora.com)

ARTICLE I: OBJECT AND LEGAL FRAMEWORK

1.1 Purpose.

This Legal Notice and Terms of Use (the “Notice” or the “Terms”) govern the general access, browsing, and use of the website www.safelora.com

(the “Website”), operated by Safelora, as well as all related online services accessible through this domain, excluding the separate contractual conditions applicable to the purchase of digital training courses (regulated in our Terms and Conditions).

1.2 Legal Framework.

This Notice complies with the obligations established under:

- (a) Spanish Law 34/2002 of 11 July, on Information Society Services and Electronic Commerce (LSSI-CE), particularly Article 10 requiring permanent, direct, and free access to provider identification.
- (b) General Data Protection Regulation (EU) 2016/679 (GDPR) and the Organic Law 3/2018 (LOPDGDD) for data matters, supplemented by our Privacy Policy.
- (c) Applicable consumer protection and unfair competition laws.

ARTICLE II: PROVIDER IDENTIFICATION

2.1 Ownership of the Website.

In accordance with Article 10 of the LSSI, the following details are provided:

- (a) Business Name: Safelora
- (b) Registered Address: Street 534, Number 20, La Cañada, Paterna, Valencia, Spain
- (c) Email Contact: admin@safelora.com
- (d) Website: www.safelora.com

2.2 Corporate Capacity.

Safelora is a duly established entity under Spanish law. Where registry or licensing requirements become applicable in the future (e.g., trade registry entries, educational activity licenses), such information shall be updated and permanently accessible on this page.

2.3 Direct and Free Access.

This Legal Notice is permanently accessible through the Website footer, ensuring compliance with the principle of “permanent, easy, direct, and free access” set out in Article 10 of the LSSI.

ARTICLE III: INTELLECTUAL AND INDUSTRIAL PROPERTY

3.1 *Ownership.*

All intellectual property rights over the Website, including its design, source code, texts, images, logos, trademarks, trade names, and other distinctive signs, belong to Safelora or its licensors, and are protected by Spanish, EU, and international copyright and industrial property laws.

3.2 *Prohibited Acts.*

Users are prohibited from reproducing, copying, distributing, transforming, publicly communicating, or otherwise exploiting Safelora's intellectual property without prior written authorization.

3.3 *Limited License.*

Safelora grants Users a limited, revocable, non-exclusive license to access and use the Website solely for lawful personal purposes. No rights beyond such limited license are conferred.

3.4 *Trademarks and Brands.*

The SAFELORA brand and associated logos are registered or pending trademarks. Unauthorized use, imitation, or dilution of these marks is strictly prohibited.

ARTICLE IV: LICENSE TO USE THE WEBSITE

4.1 *General Access.*

By accessing the Website, Users accept a non-exclusive, revocable license to use the Website solely in accordance with these Terms.

4.2 *Acceptable Use.*

Users must refrain from:

- (a)** Engaging in unlawful or fraudulent activity.
- (b)** Interfering with or disrupting the operation of the Website.
- (c)** Introducing malicious code, malware, or harmful scripts.
- (d)** Misrepresenting identity or affiliation with Safelora.

4.3 *Prohibited Exploitation.*

The Website may not be used for commercial purposes other than those expressly permitted by Safelora, nor for creating derivative works.

4.4 *Suspension and Revocation.*

Safelora reserves the right to suspend or revoke access to the Website at any time where misuse or breach of these Terms occurs, without liability.

ARTICLE V: TECHNICAL MEANS TO CORRECT ERRORS

5.1 *Pre-Contractual Transparency.*

Before placing any paid orders for courses, Users are provided with technical means to identify and correct input errors (e.g., reviewing shopping cart, editing billing details).

5.2 Confirmation Process.

The ordering workflow requires explicit review and acceptance steps, which must be completed before a binding contract is formed.

5.3 Responsibility.

Safelora shall not be liable for errors arising from inaccurate or incomplete information provided by the User.

ARTICLE VI: ACCEPTABLE USE POLICY

6.1 General Rule.

Users agree to use the Website in accordance with applicable law, this Notice, good faith, and public order.

6.2 Prohibited Conduct.

It is prohibited to:

- (a) Engage in unauthorized penetration testing, scanning, or security breaches.
- (b) Attempt to access restricted server areas.
- (c) Interfere with Website functionality through overloads, spam, or malicious code.
- (d) Defame, insult, or otherwise harm Safelora or third parties.

6.3 Enforcement.

Safelora reserves the right to monitor compliance and take corrective measures, including blocking IP addresses, suspending accounts, or pursuing legal remedies.

ARTICLE VII: USER-GENERATED CONTENT (UGC)

7.1 Scope.

If the Website permits Users to post comments, reviews, or participate in forums, the following provisions apply.

7.2 User Responsibility.

Users are solely responsible for any content they submit, ensuring it does not violate applicable laws, infringe third-party rights, or contain unlawful, defamatory, or offensive material.

7.3 License to Safelora.

By submitting content, Users grant Safelora a worldwide, royalty-free, non-exclusive license to reproduce, display, and distribute such content for the purposes of publication on the Website.

7.4 Moderation Rights.

Safelora may moderate, edit, or remove any content deemed unlawful, harmful, or contrary to these Terms.

7.5 Notice-and-Action Procedure.

In compliance with the Digital Services Act (DSA) and LSSI principles:

- (a)** Any User may notify Safelora of allegedly illegal content by writing to admin@safelora.com, identifying the content, reasons for illegality, and contact details.
- (b)** Safelora will assess the complaint and, if justified, remove or disable access to the content promptly.
- (c)** The submitter of the content will be informed of the action taken and may lodge an internal complaint if they contest the decision.

Note: Safelora assumes no liability for User-generated content unless expressly required by law after being notified and failing to act diligently.

ARTICLE VIII: PRIVACY AND DATA PROTECTION

8.1 Privacy Policy Reference.

The processing of personal data collected through the Website is governed by our Privacy Policy, permanently accessible through the footer.

8.2 Compliance.

Safelora ensures compliance with GDPR and LOPDGDD obligations, while reserving rights to retain necessary data for contractual performance, fraud prevention, and legal compliance.

Note: Accessing or using the Website implies acknowledgment that data processing may occur in accordance with our Privacy Policy, and continued use constitutes acceptance.

ARTICLE IX: COOKIES AND TRACKING TECHNOLOGIES

9.1 Use of Cookies.

The Website uses cookies and similar technologies for essential operation, analytics, and marketing, subject to User consent where required.

9.2 Cookie Policy.

Detailed information is provided in our separate Cookie Policy, linked in the Website footer.

9.3 User Control.

Users may configure cookie preferences through the provided consent manager. Essential cookies cannot be disabled as they are necessary for service delivery.

ARTICLE X: DISCLAIMER OF WARRANTIES

10.1 General Disclaimer.

Safelora provides the Website “as is” and “as available.” We do not guarantee uninterrupted, error-free, or virus-free access.

10.2 Informational Content.

Free materials, blog posts, or resources provided on the Website are for informational purposes only. Safelora does not warrant their completeness, accuracy, or fitness for any purpose.

Note: Safelora disclaims all warranties to the maximum extent permitted by law, except where consumer rights mandatorily apply.

ARTICLE XI: LINKING POLICY

11.1 *External Linking to Safelora.*

Users and third parties may create links to the Website provided that:

- (a) The link is not misleading, defamatory, or damaging to Safelora's reputation.
- (b) The origin of the link is clearly identified.
- (c) The linked page is not used within frames or technologies that obscure its origin.

11.2 *Prohibited Practices.*

Framing, deep-linking that misrepresents content ownership, or embedding Safelora content without consent is strictly prohibited.

11.3 *Right of Revocation.*

Safelora reserves the right to demand removal of any link that, in its judgment, compromises brand integrity, violates intellectual property, or creates legal exposure.

ARTICLE XII: SECURITY RESPONSIBILITIES

12.1 *User Obligations.*

Users agree not to engage in activities that may compromise the security of the Website, including but not limited to:

- (a) Unauthorized access attempts to systems, servers, or accounts.
- (b) Port scanning, vulnerability testing, or reverse engineering.
- (c) Distribution of malware, spyware, or harmful scripts.
- (d) Denial-of-service or brute-force attacks.

12.2 *Enforcement.*

Violations may result in account suspension, IP blocking, and reporting to competent authorities.

Note: Safelora assumes no responsibility for damages caused by Users breaching these obligations and reserves the right to seek full compensation.

ARTICLE XIII: THIRD-PARTY LINKS, TOOLS, AND SERVICES

13.1 *External Resources.*

The Website may provide access to third-party links, plugins, or integrated tools (e.g., Tutor LMS, Stripe, PayPal).

13.2 Disclaimer of Control.

Safelora has no control over external sites or services and assumes no responsibility for their availability, accuracy, or security.

13.3 Risk Allocation.

Use of third-party resources is at the User's own risk. Safelora disclaims liability for damages arising from reliance on such third-party services to the maximum extent permitted by law.

13.4 Endorsement.

Inclusion of third-party links does not imply endorsement by Safelora.

ARTICLE XIV: SERVICE AVAILABILITY AND MAINTENANCE

14.1 Availability.

Safelora aims to maintain continuous availability of the Website but does not guarantee uninterrupted or error-free access.

14.2 Scheduled Maintenance.

Safelora may carry out scheduled maintenance or upgrades, during which services may be temporarily unavailable. Notice will be given where feasible.

14.3 Force Majeure.

Safelora shall not be liable for service interruptions caused by circumstances beyond its control, including natural disasters, strikes, outages, cyberattacks, or regulatory restrictions.

Note: Users acknowledge that service interruptions do not entitle them to compensation, except where otherwise mandated by applicable consumer rights.

ARTICLE XV: LIMITATION OF LIABILITY

15.1 Scope of Limitation.

To the maximum extent permitted by law, Safelora shall not be liable for:

- (a)** Damages resulting from reliance on free informational materials.
- (b)** Temporary unavailability of the Website.
- (c)** Errors in content not attributable to Safelora.
- (d)** Damages caused by third-party service providers.

15.2 Excluded Damages.

Safelora disclaims liability for indirect, consequential, punitive, or loss-of-opportunity damages.

15.3 Mandatory Carve-Outs.

Nothing in this Article excludes liability for Safelora's own willful misconduct, gross negligence, or non-excludable rights under Spanish or EU consumer law.

15.4 User Responsibility.

Users remain solely responsible for ensuring they have adequate technical means to access the Website securely.

ARTICLE XVI: USER COMPLAINTS AND CONTACT CHANNELS

16.1 *Contact Address.*

For all inquiries or complaints regarding the Website, Users may contact:

Safelora

Street 534, Number 20

La Cañada, Paterna, Valencia, Spain

Email: admin@safelora.com

16.2 *Response Time.*

Safelora undertakes to acknowledge receipt of complaints within 15 business days and to respond substantively within 30 calendar days.

16.3 *Notice-and-Action (UGC).*

Complaints regarding illegal or infringing content may be submitted in accordance with Article VII of this Notice.

16.4 *EU ODR Platform.*

Where applicable, EU consumers may also submit disputes through the Online Dispute Resolution (ODR) platform accessible at <https://ec.europa.eu/consumers/odr>

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ARTICLE XVII: GOVERNING LAW AND JURISDICTION

17.1 *Governing Law.*

This Legal Notice and Terms of Use shall be governed by and construed in accordance with the laws of Spain.

17.2 *Jurisdiction.*

Any disputes shall be submitted to the exclusive jurisdiction of the courts of Valencia, Spain, except where mandatory consumer protection rules entitle Users to file in their place of residence.

17.3 *Alternative Dispute Resolution.*

Safelora supports amicable resolution through mediation or arbitration before resorting to courts, unless otherwise required by law.

ARTICLE XVIII: UPDATES AND REVISIONS

18.1 *Right to Amend.*

Safelora reserves the right to amend this Legal Notice and Terms of Use at any time to reflect changes in law, technology, or business practices.

18.2 *Notification.*

Changes will be announced via updates to this page and, where significant, by website banners or email communication.

18.3 Effectiveness.

Unless otherwise required, amendments become effective upon publication. Continued use of the Website constitutes acceptance of the updated Terms.

Note: Safelora is not required to notify minor textual or formatting changes. Only substantive changes affecting User rights require specific notice.

ARTICLE XIX: SEVERABILITY AND NO WAIVER

19.1 Severability.

If any provision of this Notice is declared invalid, the remaining provisions shall remain fully enforceable.

19.2 No Waiver.

Failure by Safelora to enforce any provision shall not constitute a waiver of that or any other right.

ARTICLE XX: FINAL PROVISIONS

20.1 Entire Agreement.

This Legal Notice, together with our Terms and Conditions, Privacy Policy, and Cookie Policy, constitute the entire agreement governing use of the Website.

20.2 Survival.

Provisions relating to intellectual property, limitations of liability, governing law, and dispute resolution shall survive termination of Website use.

20.3 Last Updated.

This Legal Notice / Terms of Use was last updated on September 3, 2025

BY ACCESSING OR USING THE WEBSITE, USERS ACKNOWLEDGE THAT THEY HAVE READ, UNDERSTOOD, AND AGREED TO THE PROVISIONS OF THIS LEGAL NOTICE / TERMS OF USE, WHICH ARE PERMANENTLY AVAILABLE VIA THE FOOTER OF WWW.SAFELORA.COM

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